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|  |  | **DEVASHISH NIGAM**  *Sr. Manager RPA / Sr. Platform Engineer II*  Propel the advancement of automation initiatives, enhance platform capabilities, and achieve operational success within the IT sector, utilizing expertise as a Global RPA Capability Owner and Senior Platform Engineer II at Adidas. | |  |  | | --- | --- | | +91-9130313301 |  | | devashish.nigam89@gmail.com |  | | New Delhi, NCR, IN |  | | https://www.linkedin.com/in/devashish-nigam-563983 |  | |
|  | **PROFILE SUMMARY**   |  | | --- | | * Accomplished RPA leader with 12+ years of diverse IT experience, currently driving global automation strategy and platform innovation at Adidas as Sr. Manager and Global RPA Capability Owner. * Proven expertise in establishing and scaling automation Centers of Excellence (CoEs), designing operating models, & leading citizen developer initiatives to accelerate business transformation. * Demonstrated success in migrating 600+ automation processes from on-premises infrastructure to UiPath Automation Cloud, modernizing legacy systems for enhanced compatibility and performance. * Authored and published standardized guidelines for upgrading UiPath legacy projects to modern, Windows-compatible frameworks. * Strong background in end-to-end RPA pipeline management, from intake & prioritization to delivery, ensuring business alignment & measurable ROI. * Recognized for technical innovation and thought leadership, with accolades including UiPath MVP, UiPath Cloud Masters Winner, and multiple internal awards at Adidas and VMware. * Adept at leading and mentoring high-performing, cross-functional teams, fostering a culture of ownership, innovation, and continuous improvement in automation delivery. * Experienced in automation platform budgeting, cost optimization, vendor management, and successful license negotiations to ensure scalable and compliant operations. * Passionate about community enablement, content creation, and knowledge sharing, with a track record of publishing reusable automation components and speaking at industry events. |   **CAREER TIMELINE**    **WORK EXPERIENCE**   |  | | --- | | **Adidas – Sr. Manager RPA / Sr. Platform Engineer II, Gurugram, Haryana | Mar 2022 – Present**  **Key Result Areas:**   * Directed end-to-end RPA pipeline management, from intake through delivery, ensuring alignment with business objectives and maximizing ROI. * Migrated 600+ automation processes from on-premises infrastructure to UiPath Automation Cloud. * Developed and published guidelines for upgrading UiPath legacy projects to modern Windows-compatible frameworks. * Oversaw UiPath Studio and Assistant version upgrades across 100+ virtual machines. * Automated internal workflows, saving 800+ person-hours annually and improving standardization (e.g., Bitbucket repository creation, UiPath Queue and Trigger creation, HR Empoyee’s Birthday and Work anniversary mailer, stuck job alerts, browser extension incognito enablement). * Established governance and best-practice frameworks for UiPath Platform. * Led RPA delivery and operations, achieving 10,000+ person-hours/year of manual effort reduction. * Spearheaded the enablement of advanced platform features such as UiPath Autopilot, Healing Agent, and Document Understanding, driving innovation and productivity. * Launched and scaled the UiPath Citizen Developer Program, empowering business teams to independently automate processes within governance frameworks. * Led budgeting, cost optimization, and successful license negotiations with UiPath, ensuring scalable and compliant RPA operations. * Developed and deployed UiPath Insights dashboards to monitor KPIs and enable data-driven decision-making. * Mentored and managed a high-performing team of seven automation professionals, fostering a culture of ownership and continuous improvement. * Championed automation evangelism by speaking at internal forums and events, promoting RPA adoption and sharing success stories.   **Subex – RPA Architect, Bengaluru| Jan 2021 – Feb 2022**  **Key Result Areas:**   * Passbook Creation from SMS dump and REST API creation for its consumption using python FASTAPI * UiPath Projects:   + VFX Rate Sheet Import for Fixed and Mobile,   + New Subscriber Verification   + Transport Booking - Department of Veterans’ Affairs, Australia (South East Queensland) SEQ, Adelaide & Perth) * Invoice Processing and Tables extraction from PDFs using UiPath Document Understanding and Amazon Textract * Explored and applied open-source RPA tools, including Robocorp and Robot Framework, to expand automation capabilities.   **VMware – Sr. Business Analyst (Tech Lead, RPA UiPath), Bengaluru| Nov 2020 – Jan 2021**  **Key Result Areas:**   * Established the RPA Operations Team, defining governance, onboarding, and incident management processes for robust automation delivery. * Led process analysis and solution design, authoring key documentation (PDDs, SDDs, TDDs) and managing stakeholder requirements. * Delivered and maintained high-impact automations across Salesforce, Model N CPQ, SABA Cloud, and SAP, optimizing business operations. * Developed cognitive automation solutions integrating NLP with RPA for advanced problem resolution. * Published reusable UiPath components to foster community innovation and reusable design.   **VMware – Business Analyst II, Bengaluru| Apr 2018 – Nov 2020**  **Key Result Areas:**   * Built and administered Tableau dashboards for management insights, supporting data-driven decisions in learning management. * Conducted requirement gathering, governance setup, and data cleanup for LMS projects, improving data quality and reporting. * Performed text mining and sentiment analysis on survey data to extract actionable insights. * Engaged stakeholders to ensure alignment and successful project delivery.   **L&T Infotech – Information Security Summer Intern, Pune, Maharashtra | Apr 2015 – Jun 2015**  **Key Result Areas:**   * Conducted ISO 27001:2013 internal ISMS audits across multiple office locations, enhancing compliance and security posture. * Implemented vulnerability management tools (QualysGuard, Nexpose) and evaluated endpoint management solutions.   **Infosys Limited – Sr. Software Engineer / Software Engineer / Trainee, Bengaluru, Karnataka | Jul 2011 – May 2014**  **Key Result Areas:**   * Provided L2 & L3 IT support, managing incidents and problem resolution for batch jobs in compliance data systems. * Developed shell scripts and job automation using Autosys and IBM InfoSphere DataStage, streamlining ETL operations. * Interacted with clients to gather requirements and deliver tailored support solutions. * Completed foundational training in OOP, RDBMS, UNIX, & Oracle 11g Database Administration.   **Airtel – GSM Trainee, Delhi | May 2010 – Jul 2010**  **Key Result Areas:**   * Completed engineering training on mobile communication technologies, including GSM, CDMA, WCDMA, 3G, EDGE, and GPRS. |  |  |  |  | | --- | --- | --- | | **CORE COMPETENCIES**  **EDUCATION**  **MBA, Information Technology Business Management (ITBM),** Symbiosis International University**, 2016**  **Bachelor of Technology (B.Tech.), Electronics and Communication Engineering,** Jaypee University of Engineering & Technology**, 2011** | **TECHNICAL SKILLS**   |  | | --- | | **RPA Platforms**: UiPath, Power Automate, Blue Prism **Cloud & Infrastructure**: UiPath Automation Cloud, Microsoft Azure, Azure Apps **Programming & Scripting**: Python, Shell Scripting **Databases**: Oracle, MS-SQL **Analytics & BI**: Power BI, Tableau  **CI/CD & DevOps**: Jenkins, Bitbucket **APIs Testing Tools**: Postman **ETL & Data Tools**: IBM InfoSphere DataStage **Security & Audit Tools**: QualysGuard, Nexpose, Promisec Endpoint Manager, Titus Data Classification **ERP & Business Systems**: SAP GUI, SAP BOBJ, SAP GRC, Salesforce CRM, Model N CPQ, SABA Cloud **Others**: MS Forms, MS Outlook, SharePoint, Autosys, R Programming | | | **CERTIFICATIONS**   * Microsoft Power Up Program – Certified Graduate * Microsoft Certified: Azure Fundamentals * Certified Scrum Master (CSM) * Certified Scrum Product Owner (CSPO) * UiPath Certified Advanced RPA Developer (UiARD) * Blue Prism Certified Developer (AD01)   **PERSONAL DETAILS**  **Address:** New Delhi, India  **Languages Known**: English, Hindi  **Date of Birth:** 30 October 1989 | **AWARDS & HIGHLIGHTS**   * Adidas Tech Summit Speaker - 2022 & 2024 * Supernova Award - Adidas * UiPath MVP 2022 * Functional Excellence Award - VMware * Terrific Troupe Award - VMware * Everest Award - VMware * Published reusable components on UiPath Community, contributing to community innovation. * Shortlisted in 'Best Digital Transformation Project' in OPEX Week Global Awards 2020. * Attended 3rd RPA & Intelligent Automation Asia, Singapore in 2018. | | | |
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